FitchRatings

Fitch Affirms Achmea's IFS Ratings at 'A+'; Outlook Stable

Fitch Ratings-London-11 October 2018: Fitch Ratings has affirmed the Insurer Financial Strength (IFS) ratings of Achmea B.V.'s core operating entities at 'A+' (Strong), and its Issuer Default Rating (IDR) at 'A'. The Outlooks are Stable.

A full list of ratings is at the end of this commentary.

KEY RATING DRIVERS

The ratings reflect Achmea's very strong business profile and capitalisation, while profitability and debt servicing capabilities are rating weaknesses.

Fitch's assessment of Achmea's business profile reflects the group's strong position in the Dutch insurance market, with leading positions in the health and non-life sectors. However, international diversification is limited. International activities accounted for only 6% of consolidated gross written premiums in 2017.

Fitch's assessment of capitalisation measured by Fitch's Prism Factor-Based model was 'Very Strong' at end-2017. The end-1H18 Solvency II coverage ratio of 191% further supports our assessment of Achmea's capital strength. The Fitch-calculated financial leverage ratio (FLR) of 23% at end-2017 (2016: 24%) is moderate and expected to remain broadly stable.

The group's financial performance is a key rating weakness, with net income return on equity (ROE) of 2.5% in 2017. Low profitability reflects Achmea's business mix as the leading Dutch health insurer. The Dutch basic health insurance segment is a low-margin and currently loss-making business. Fitch expects Achmea's ROE to stabilise in the 3%-5% range, supported by health and non-life premium increases and continued focus on cost reductions.

Similar to other Dutch health insurers, since 2014 Achmea has financed a pricing gap in its basic health insurance business, with premiums charged on basic health policies well below the cost of healthcare claims. We expect this gap to close gradually through premium increases as health insurers' capital buffers erode. This view is supported by a declining trend in Achmea's basic health price subsidy (2015: EUR481 million, 2016: EUR426 million, 2017: EUR108 million). We expect the basic health segment to return to profitability by 2020.

Achmea realised more than half of its original EUR200 million cost-saving target (excluding one-offs) as of end-2017, and subsequently increased the target by EUR30 million to EUR230 million by end-2020. Cost savings are mainly being achieved through the reduction of the number of full-time employees, streamlining of IT systems and office space rationalisation.

Achmea's fixed charge coverage (FCC) ratio has been weak mainly due to its exposure to the low margin health insurance segment and occasional volatility in the non-life result. However, the FCC improved in 2017 and we expect it to stabilise in the 3x-5x range in the medium term.

Fitch views Achmea's investment strategy as conservative. Achmea had a low risky assets to equity ratio of 19% at end-2017, reflecting high quality bond and Dutch mortgage portfolios. In Fitch's view, Dutch residential mortgages do not adversely contribute to the group's overall credit risk, given the low historical loss rates, a creditor-friendly legal system, and national mortgage guarantee scheme

backing qualifying loans.

RATING SENSITIVITIES

The ratings could be downgraded if the group's net income ROE fails to improve above 3% on a sustainable basis.

The ratings could also be downgraded if the Prism FBM score falls below 'very strong' or financial leverage weakens to above 30% for a sustained period.

Significantly improved geographical diversification could lead to an upgrade, although this is not expected to happen in the near to medium term.

FULL LIST OF RATING ACTIONS Achmea Pensioen-en Levensverzekeringen NV --IFS rating affirmed at 'A+'; Outlook Stable

Achmea Schadeverzekeringen NV --IFS rating affirmed at 'A+'; Outlook Stable

Achmea Zorgverzekeringen NV --IFS rating affirmed at 'A+'; Outlook Stable

Achmea BV --Long-Term IDR affirmed at 'A'; Outlook Stable --Senior unsecured debt affirmed at 'A-' --Subordinated notes affirmed at 'BBB'

Contact: Primary Analyst Willem Loots Senior Director +44 20 3530 1808 Fitch Ratings Limited 30 North Colonnade London E14 5GN

Secondary Analyst Andras Sasdi Associate Director +44 20 3530 1805

Committee Chairperson Harish Gohil Managing Director +44 20 3530 1257

Media Relations: Athos Larkou, London, Tel: +44 20 3530 1549, Email: athos.larkou@fitchratings.com

Additional information is available on www.fitchratings.com **Applicable Criteria** Insurance Rating Criteria (pub. 30 Nov 2017) (https://www.fitchratings.com/site/re/905036)

Additional Disclosures

Dodd-Frank Rating Information Disclosure Form (https://www.fitchratings.com/site/dodd-frank-

disclosure/10047689)

Solicitation Status (https://www.fitchratings.com/site/pr/10047689#solicitation) Endorsement Policy (https://www.fitchratings.com/regulatory)

ALL FITCH CREDIT RATINGS ARE SUBJECT TO CERTAIN LIMITATIONS AND DISCLAIMERS. PLEASE READ THESE LIMITATIONS AND DISCLAIMERS BY FOLLOWING THIS LINK: HTTPS://WWW.FITCHRATINGS.COM/UNDERSTANDINGCREDITRATINGS. IN ADDITION, RATING DEFINITIONS AND THE TERMS OF USE OF SUCH RATINGS ARE AVAILABLE ON THE AGENCY'S PUBLIC WEB SITE AT WWW.FITCHRATINGS.COM. PUBLISHED RATINGS, CRITERIA, AND METHODOLOGIES ARE AVAILABLE FROM THIS SITE AT ALL TIMES. FITCH'S CODE OF CONDUCT, CONFIDENTIALITY, CONFLICTS OF INTEREST, AFFILIATE FIREWALL, COMPLIANCE, AND OTHER RELEVANT POLICIES AND PROCEDURES ARE ALSO AVAILABLE FROM THE CODE OF CONDUCT SECTION OF THIS SITE. DIRECTORS AND SHAREHOLDERS RELEVANT INTERESTS ARE AVAILABLE AT

HTTPS://WWW.FITCHRATINGS.COM/SITE/REGULATORY. FITCH MAY HAVE PROVIDED ANOTHER PERMISSIBLE SERVICE TO THE RATED ENTITY OR ITS RELATED THIRD PARTIES. DETAILS OF THIS SERVICE FOR RATINGS FOR WHICH THE LEAD ANALYST IS BASED IN AN EU-REGISTERED ENTITY CAN BE FOUND ON THE ENTITY SUMMARY PAGE FOR THIS ISSUER ON THE FITCH WEBSITE.

Copyright © 2018 by Fitch Ratings, Inc., Fitch Ratings Ltd. and its subsidiaries. 33 Whitehall Street, NY, NY 10004. Telephone: 1-800-753-4824, (212) 908-0500. Fax: (212) 480-4435. Reproduction or retransmission in whole or in part is prohibited except by permission. All rights reserved. In issuing and maintaining its ratings and in making other reports (including forecast information), Fitch relies on factual information it receives from issuers and underwriters and from other sources Fitch believes to be credible. Fitch conducts a reasonable investigation of the factual information relied upon by it in accordance with its ratings methodology, and obtains reasonable verification of that information from independent sources, to the extent such sources are available for a given security or in a given jurisdiction. The manner of Fitch's factual investigation and the scope of the third-party verification it obtains will vary depending on the nature of the rated security and its issuer, the requirements and practices in the jurisdiction in which the rated security is offered and sold and/or the issuer is located, the availability and nature of relevant public information, access to the management of the issuer and its advisers, the availability of pre-existing third-party verifications such as audit reports, agreed-upon procedures letters, appraisals, actuarial reports, engineering reports, legal opinions and other reports provided by third parties, the availability of independent and competent third-party verification sources with respect to the particular security or in the particular jurisdiction of the issuer, and a variety of other factors. Users of Fitch's ratings and reports should understand that neither an enhanced factual investigation nor any third-party verification can ensure that all of the information Fitch relies on in connection with a rating or a report will be accurate and complete. Ultimately, the issuer and its advisers are responsible for the accuracy of the information they provide to Fitch and to the market in offering documents and other reports. In issuing its ratings and its reports, Fitch must rely on the work of experts, including independent auditors with respect to financial statements and attorneys with respect to legal and tax matters. Further, ratings and forecasts of financial and other information are inherently forward-looking and embody assumptions and predictions about future events that by their nature cannot be verified as facts. As a result, despite any verification of current facts, ratings and forecasts can be affected by future events or conditions that were not anticipated at the time a rating or forecast was issued or affirmed.

The information in this report is provided "as is" without any representation or warranty of any kind, and Fitch does not represent or warrant that the report or any of its contents will meet any of the requirements of a recipient of the report. A Fitch rating is an opinion as to the creditworthiness of a security. This opinion and reports made by Fitch are based on established criteria and methodologies that Fitch is continuously evaluating and updating. Therefore, ratings and reports are the collective work product of Fitch and no individual, or group of individuals, is solely responsible for a rating or a report. The rating does not address the risk of loss due to risks other than credit risk, unless such risk is specifically mentioned. Fitch is not engaged in the offer or sale of any security. All Fitch reports

[Press Release] Fitch Affirms Achmea's IFS Ratings at 'A+'; Outlook Stable

have shared authorship. Individuals identified in a Fitch report were involved in, but are not solely responsible for, the opinions stated therein. The individuals are named for contact purposes only. A report providing a Fitch rating is neither a prospectus nor a substitute for the information assembled, verified and presented to investors by the issuer and its agents in connection with the sale of the securities. Ratings may be changed or withdrawn at any time for any reason in the sole discretion of Fitch. Fitch does not provide investment advice of any sort. Ratings are not a recommendation to buy, sell, or hold any security. Ratings do not comment on the adequacy of market price, the suitability of any security for a particular investor, or the tax-exempt nature or taxability of payments made in respect to any security. Fitch receives fees from issuers, insurers, guarantors, other obligors, and underwriters for rating securities. Such fees generally vary from US\$1,000 to US\$750,000 (or the applicable currency equivalent) per issue. In certain cases, Fitch will rate all or a number of issues issued by a particular issuer, or insured or guaranteed by a particular insurer or guarantor, for a single annual fee. Such fees are expected to vary from US\$10,000 to US\$1,500,000 (or the applicable currency equivalent). The assignment, publication, or dissemination of a rating by Fitch shall not constitute a consent by Fitch to use its name as an expert in connection with any registration statement filed under the United States securities laws, the Financial Services and Markets Act of 2000 of the United Kingdom, or the securities laws of any particular jurisdiction. Due to the relative efficiency of electronic publishing and distribution, Fitch research may be available to electronic subscribers up to three days earlier than to print subscribers.

For Australia, New Zealand, Taiwan and South Korea only: Fitch Australia Pty Ltd holds an Australian financial services license (AFS license no. 337123) which authorizes it to provide credit ratings to wholesale clients only. Credit ratings information published by Fitch is not intended to be used by persons who are retail clients within the meaning of the Corporations Act 2001

Fitch Ratings, Inc. is registered with the U.S. Securities and Exchange Commission as a Nationally Recognized Statistical Rating Organization (the "NRSRO"). While certain of the NRSRO's credit rating subsidiaries are listed on Item 3 of Form NRSRO and as such are authorized to issue credit ratings on behalf of the NRSRO (see https://www.fitchratings.com/site/regulatory), other credit rating subsidiaries are not listed on Form NRSRO (the "non-NRSROs") and therefore credit ratings issued by those subsidiaries are not issued on behalf of the NRSRO. However, non-NRSRO personnel may participate in determining credit ratings issued by or on behalf of the NRSRO.

SOLICITATION STATUS

The ratings above were solicited and assigned or maintained at the request of the rated entity/issuer or a related third party. Any exceptions follow below.

Fitch Updates Terms of Use & Privacy Policy

We have updated our Terms of Use and Privacy Policies which cover all of Fitch Group's websites. Learn more (https://www.thefitchgroup.com/site/policies).

Endorsement Policy

Fitch's approach to ratings endorsement so that ratings produced outside the EU may be used by regulated entities within the EU for regulatory purposes, pursuant to the terms of the EU Regulation with respect to credit rating agencies, can be found on the EU Regulatory Disclosures (https://www.fitchratings.com/regulatory) page. The endorsement status of all International ratings is provided within the entity summary page for each rated entity and in the transaction detail pages for all structured finance transactions on the Fitch website. These disclosures are updated on a daily basis.